

# Go ahead, run your own mailserver!

What, are you Chicken?



# `/usr/bin/whoami`

**Matt Linton (amuse)**

**“Chaos Specialist” @ Google**

**Primary role: Incident Response**

**Secondary role: Forensics**

**Major: Emergency Management**

**Minor: Philosophy**

**Tech Career:**

**BBS > Hacking > Sysadmin > Defense > Pentest > Forensics/IR**



# **“Offense informs Defense ↻”**

- **I'm a defender now, not a pen-tester (anymore)**
- **I have no new tools, new tricks, new methods to teach**
- **What I do have:**
  - **A very particular set of skills**
  - **Acquired over a long career**
  - **Make me a nightmare for people like you**

**Welcome to the world of defense.**

# Tool Jockey

## “Tool Jockey”

/tōol/jäkē/

*Noun*

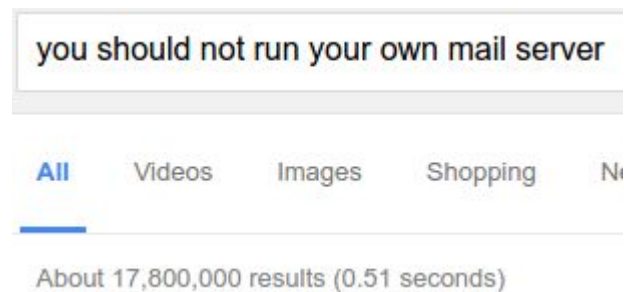
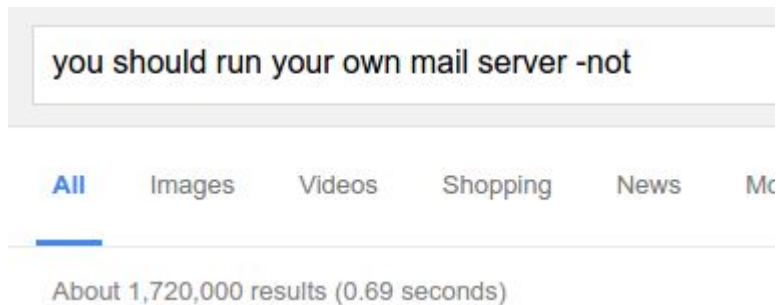
1. A person who only knows how to use tools and read their output.
2. One who does not understand the underlying mechanics of the domain in which they operate.

synonyms: script kiddie, skid, griever, lamer

*“Dave thinks he’s a l33t hacker, but he’s just a tool jockey. Take away metasploit and he’s completely lost.”*

# Premise:

## Running your own mailserver is asking for trouble



# There's... Some consensus



**Nate Cardozo** @ncardozo · 1h

And thus ended Slate's reign as the most trusted technical infosec publication on the Internet.



12



30



**Christopher Soghoian**

@csoghoian



Follow

@ncardozo All the respect they earned with that "running your own email server is great" thought leadership piece flushed down the toilet.

RETWEET

1

LIKES

7



8:24 AM - 1 Nov 2016



1



7

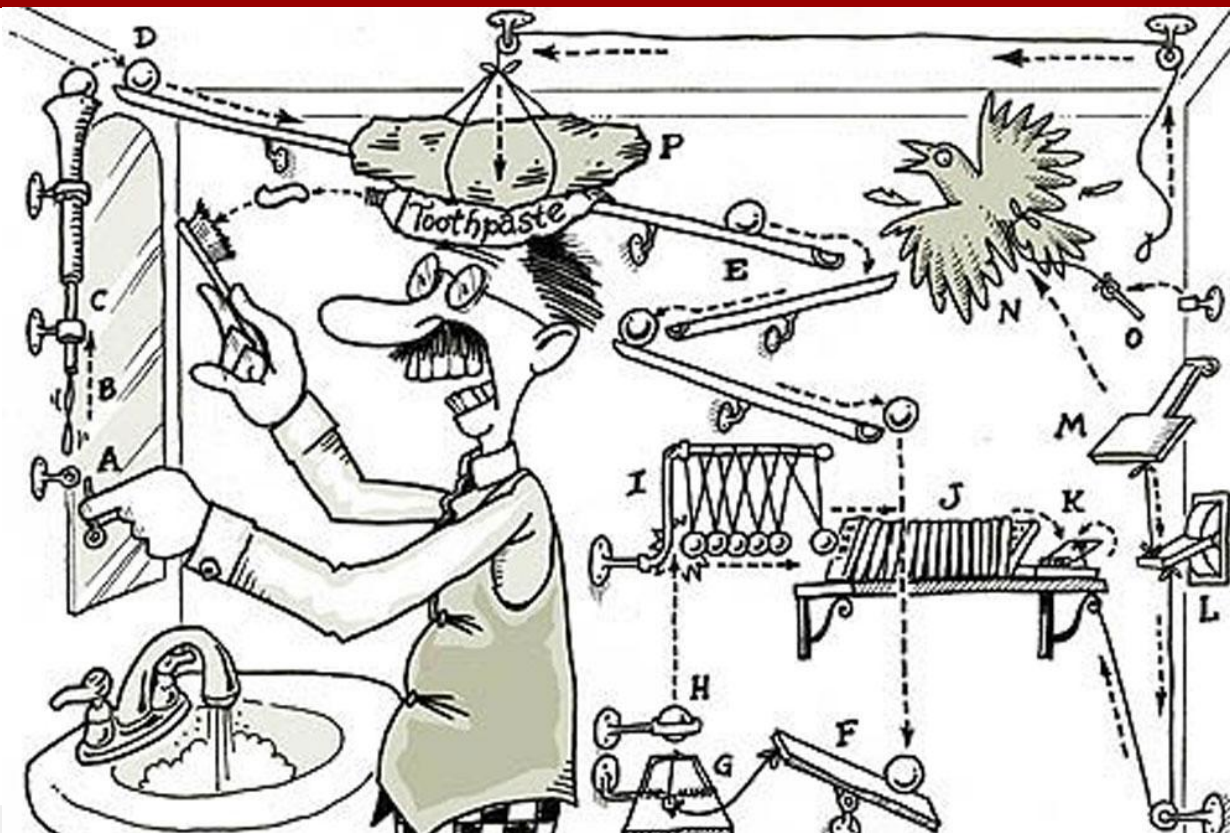


# Email isn't simple!



*“So much trouble over such a small protocol.”*

# Email isn't simple!





# Your mission, should you choose to accept it:

- Install an email server which provides equal functionality to what's available “out there” for free.
- Use it for 100% of your own email.
- Give a few friends/family free premium email accounts on it. No quota!
- Keep it up all the time.

# Let's get in trouble!

- Step one - you've got to pick a server & platform.
- Install OS, patch. Turn on auto-updates?
  - Maybe yes, maybe no. Lots of places don't because the SMTP server is critical business-need, Reliability trumps security.
- Install mailserver. Exchange? Postfix stack?
- Enable POP/IMAP. Disable plaintext modes!
- Generate TLS certs, get signed, install in server, maintain those
- Create user accounts for people to log in.
- Create a domain name & MX Record somewhere.

Viola! You're done!

# Attack Surface

## Current attack surface:

- OS exploits
- Mailserver exploits
- IMAP/POP server exploits
- Sending malware through to users
- Phishing the users / credential theft
- Brute-forcing
- Abuse (Open Relaying, Domain email on external interface)

# Current operational status



**SPAM SPAM SPAM SPAM SPAM SPAM SPAM**

# Filtering

- Maybe you're receiving mail but who knows, you can't find it among all the "herbal supplement" advertisements
- Y'all need SPAM and Virus filters.
- So you install them.
  - Commercial or OSS?
  - Relay like Sonicwall / Proofpoint?
  - OSS like ClamScan?
- Most of these run as daemons / other servers!



*"You guys, this guy is a PRINCE. And he wants to just give us money!"*

# Attack Surface

## Reduced attack efficacy:

- Sending malware through to users

## Added attack surface:

- Exploitation of Filter server
- Exploitation of AV
- Denial of Service (resource exhaustion)
- Trust relationship with blacklist sources (eg, spamhaus, orbs, etc)

# Current operational status



**SMTP Error 550:** Server not in whitelist and DMARC validation failed.

# DMARC / SPF / TLS

- Your mailserver isn't trusted, you need DMARC / DKIM|SPF so your mail will be delivered
- Does your hosted DNS provider support arbitrary IN TXT records? Hope so or you'll be maintaining a DNS server now too.
- Also you need to learn crypto / key management & signing now too.
- And publish a signing record.
- And integrate outbound message signing in the email server, which means a running daemon to perform that task....
- While you're at it, you want TLS for mail send/receipt right?
- Your provider blocks outbound SMTP? Bummer, now you need to implement trusted relaying.....



# A sloppy SPF mistake to exploit

- Many, many places use SPF as an anti-phish / fraud measure.
- Then they outsource their SMTP to a big provider (eg, sendgrid)
- Then publish a sloppy SPF record saying “Yeah, sendgrid can send as me”
- See the problem here?!

# Attack Surface

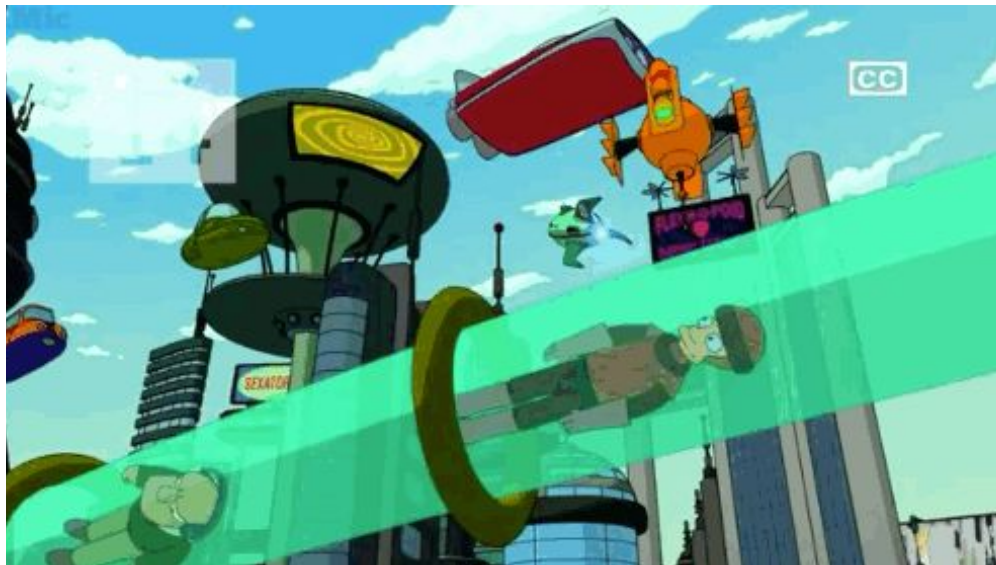
## Reduced attack efficacy:

- None, but improved organizational reputation
- You actually can deliver email to others now

## Added attack surface:

- Maintaining DNS
- Additional complexity around crypto key management
- Trusted daemon running so you can sign outbound messages
- More [Open]SSL dependencies
- Relay credential management

# Current operational status



**Yay, you've got mail delivery!**

# But wait! Your users want webmail

- Install OSS webmail server maybe.
  - Zimbra? Squirrelmail? Roundcube?
  - Now you get to maintain Apache or nginx or lighttpd or IIS
  - Also need to run Python|PHP|Perl|MySQL (sorry)
- They also want ActiveSync support
  - Zimbra supports it - others maybe yes, maybe no

# Attack Surface

## Reduced attack efficacy:

- None



## Added attack surface:

- Apache exploits
- LAMP exploits
- Writable webdirs
- Vulnerable stuff you fixed but it got replaced after you patched and is vulnerable again (hi, xmlrpc.php)
- SQL Injection

# Passwords and you

- If you haven't implemented two-factor authentication yet you should
- Zimbra & Roundcube support it. There's PAM modules, or Duo.
- Otherwise →



# Attack Surface

## Reduced attack efficacy:

- Brute-forcing
- Phishing

## Added attack surface:

- Third-party auth libraries

# Other things you need to do

- Tighten your permissions
  - setfacl is a sysadmin's best friend, why does no one use it?!
- Monitoring - learn the exciting world of HIDS/HIPS, logs & automatic countermeasures
  - Find another host somewhere for nagios? How will you know if your server is down?
- Auto-updates: Yes or no?



# Where you are now:

- You've touched over two dozen RFCs (SMTP, POP, IMAP, DNS, Network, TLS, etc etc etc)
- Implemented multiple protocols
- Interacted with every layer from Kernel (fact) to web users
- Hardened: System, Network, Database, Webserver, User Accounts
- Watched your own attack surface grow, shrink, grow again

How many **weaknesses can you exploit**,  
and **places can you hide** now?

# Also: Pain will make you stronger



# Be honest: Pen-testers can be jerks

*... and in January I penetrated a mail server that had no dual factor auth and made fun of the sysadmins for being stupid but it was really a business decision their boss made.*

*And then in February I said a guy was incompetent and should be fired because there was no encryption on the file share but I found out he was “sysadmin” because they wouldn’t hire one and made the mail guy do it.*

*But the WORST thing I’ve ever done.....*



# Empathy will further your career

- Keeping services up and fully secure IS HARD.
- Your clients don't need your scorn, they need your help.
- It'll make you a better person and a better provider



# Conclusion:

- Mailserver is just a great example of a fundamental truth: **Competence Counts**.
- “Vulnerabilities” are the tip of an iceberg
- Understand how everything works until you can run it yourself. DO run it yourself.
- The defender **knows** where the cracks are - so become the defender.



# Hate Mail



**0xMatt**



**amuse@google.com**

**#irc @amuse / @docinabox**



**LOL NO**